

**Mr Calvin Chin** 

**Project Manager** 



**Dr Mak Siu King** 

Associate Consultant (Surgery)

Dr Flora Ko

Department Manager (Occupational Therapy)



: Beat Drugs Alliance (抗毒同盟站)

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## Beat Drugs Alliance (抗毒同盟站)

- A Program of the medical treatment, abstinence preparation and rehabilitation of ketamine abusers
  - Territory-wide
  - Multi-disciplines
  - Hospital and NGO collaboration
    - identification of hidden ketamine abusers
    - in-patient treatment and brief motivational intervention
    - community-based rehabilitation









### : Services for hidden ketamine abusers

- Address the whole person
  - Cater for multiple needs of the abuser
    - not just one aspect of the abuser's condition or situation
- Involve multiple health care and social service professionals
- Involve different service sectors, e.g. hospital,
   NGOs in the community
- Provided on a continuum, or upon co-ordination for continuity of care







## Service Collaboration Model



**Beat Drugs** 

Alliance

抗害同盟站

Cross-organizational



Inter-sectoral













Involving organizations

Hospital : North District Hospital

NGOs : Barnabas, and

: Other NGOs

On a continuum of engagement

At a distance : 2 separate systems at separate sites

hospital

NGOs

On-site : upon structured and regular

communication and meetings

Through common goals, shared effort and decision-making









- Effective treatment, abstinence preparation and rehabilitation of ketamine abusers through collaboration
  - On the services for ketamine abusers
    - accessible
      - a one-stop platform: they have come to the right place!
    - supportive of the choices the abusers made for their health and living
  - On the co-ordination between hospital & NGOs
    - through an easily navigated system for service provision and service continuity









- "Single point of contact" communication channel between hospital and NGOs
  - facilitate effective communication
- Close service interfacing & care co-ordination for continuity of care between hospital & NGO
  - conjoint consultations
    - address all parties' issues of concern
  - scheduled case conferences, participation and meetings
    - all parties get the full picture of the ketamine abusers







### **Critical Factors for Service Collaboration**

- Organized structure and processes
- Clarity of principles and roles
- Formal communication and meeting structures
  - monitoring of the collaboration
- Flexibility is essential but has to be thoughtful









- Identification of hidden ketamine-abusers
  - Beat Drugs Alliance (抗毒同盟站)
- Pre-hospital Conjoint screening
- In-patient
- 5 days' in-patient Treatment &
   Brief Motivational Intervention
- Crisis Accommodation Centre (危機轉向計劃)
- Post-hospital Conjoint follow-up and community rehabilitation
- Project monitoring









- Promotion
  - Media promotion on help-seeking
- Screening and Identification
  - Internet (抗毒同盟站) screening and identification of hidden ketamine abusers
- Engagement
  - Engagement of ketamine abusers for Crisis
     Accommodation Program (危機轉向計劃)













# Identification of Hidden Ketamine Abusers : Beat Drugs Alliance (抗毒同盟站)

# Contextual Inquiry

Value Specification

Promotion Design

Operational' ization

**Evaluation** 



## **Web-based Promotion of Help-seeking**

- Common issues among clients
  - Health and functional problems → Crisis
  - Avoidance from blaming
  - Ambivalence to abstinence from drug use

## → Vigour of



- Medical and social services provided collaboratively and in an integrated manner
- Meet clients' needs at a one-stop platform







# Identification of Hidden Ketamine Abusers : Beat Drugs Alliance (抗毒同盟站)

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## **Web-based Promotion of Help-seeking**

- Focus on health
  - body
  - functional daily living
  - client's choice for life
- Attitude
  - non-judgmental
  - unconditional regard







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### **Web-based Promotion of Help-seeking**











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## **Web-based Promotion of Help-seeking**



- 200 hidden substance abusers are identified
- 50 ketamine abusers are referred to

危機轉向計劃 Crisis Accommodation Program

網上評估check-check > 網上健康評估 網上健康評估 最近3個月,你有無因吸毒而出現以下情況? Email / Whatsapp / Facebook : 1. 無胃口食野,食慾不振 2. 覺得損害判斷能力,導致思考能力及記憶力衰退 3. 好容易發脾氣 4. 經常頭痛、胃痛 0 5. 出現尿道炎症狀,如尿頻、病尿痛、出血等 6. 訓得唔好,有時失眠 7. 鼻痛、出血、鼻穿窿 8. 情緒低落,成日悶悶不樂

14

9. 好似出現幻覺、幻聽及妄想症

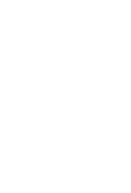
11. 經常抽搐、有時昏迷

10. 有時會手腳痲痺,好似無左知覺

12. 出皮膚疹, 令我的外表變得難看









# Identification of Hidden Ketamine Abusers : Beat Drugs Alliance (抗毒同盟站)

Contextual Inquiry

Web-based Promotion of Help-seeking

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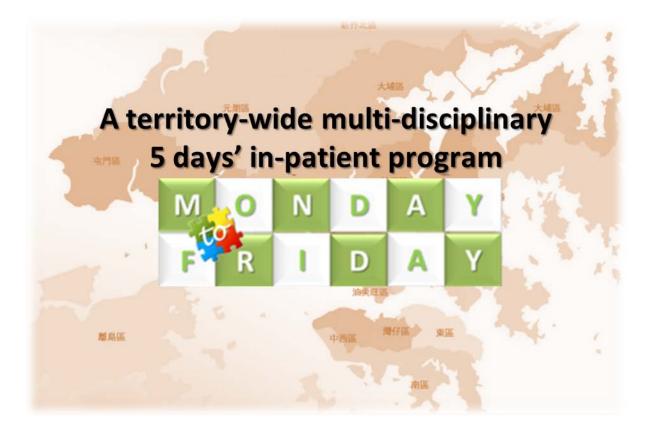


- From pre-contemplation / contemplation stage to preparation stage
- Harm-reduction





## Brief Motivational Intervention : Crisis Accommodation Program (危機轉向計劃)









## **Brief Motivational Intervention**

: Crisis Accommodation Program (危機轉向計劃)

- 1. Personal awareness
  - Crisis of health
  - Crisis of functional performance







## **Brief Motivational Intervention**

: Crisis Accommodation Program (危機轉向計劃)

- 2. Personal preparedness and readiness
  - Abstinence from ketamine use
  - Relapse prevention









## : Crisis Accommodation Program (危機轉向計劃)

- 3. Common platform for service providers across organizations and service sectors
  - Communication
  - Service collaboration
  - Service interfacing

**Pre-admission** 

co-ordinated & continuous service delivery

Post-discharge

#### 聯合會診

Hospital-NGO Conjoint Pre-admission Screening

#### 聯合會議

Hospital-NGO Conjoint Service Liaison Meeting

#### 五天住院 計劃

Hospital
Multidisciplinary
5 Days'
In-patient
Brief
Intervention

#### 聯合會診

Hospital-NGO
Conjoint
Pre-discharge
Case
Conference

#### 聯合會診

Hospital-NGO Conjoint Post-discharge 2-weeks' & 13-weeks' Follow-up







- Alignment and continuation of effort from the hospital in-patient program (危機轉向計劃)
- Proactive out-reach to clients for follow-up and timely support
- Building of clients' personal strengths to stay away from ketamine
- Handling relapses







- Building of personal strengths for
  - prevention of a return to ketamine use
  - enhancement of skills and development of new strategies to
    - recognize and deal with external and internal triggers
    - enable behavioural change
    - regain control over the urge to use ketamine
- 3 foundations
- 3 major areas of focus







- 3 foundations :
  - The period immediately following the hospital discharge of the 5-days' in-patient program is a time of high risk for relapse.









- 3 foundations :
  - ② Rehabilitation in an aligned and continued manner is essential
  - Support patient's continuation of the effort made in the in-patient program
    - short-term goals established
    - preparedness and readiness to stay away from ketamine use
  - Provision of timely support
    - maintain and reinforce the benefits achieved by the patient through the in-patient program
    - Intensity
      - 6 individual counselling sessions in 3 months





- 3 foundations :
  - ③ Lapses and relapses are viewed as
    - a part of the process of change
    - the opportunities to understand and learn from the mistakes made in behaviours







- 3 areas of focus :
  - ① Further enhancement of the awareness for managing triggers
    - Personal health condition and the negative impacts of ketamine use on health and functional performance
    - External triggers or surrounding circumstances
       → ketamine use
    - Internal triggers
      - → ketamine us



## 抗害同盟 Beat Drugs Allian





- 3 areas of focus :
  - ② Strengthening the commitment for staying away from ketamine
    - Response to triggers?
    - Working in partnership with ketamine users in face of triggers
      - views of the triggers?
      - response for achieving goals?
      - supports?
      - positive communication with family
      - ↑ support network





- 3 areas of focus :
  - ③ Handling relapses
    - Understanding and learning from relapses?
    - Strategies that have been established are not working?
    - Prevention from committing similar behaviours again?







## Social Work in the Model of Medico-Social Service Collaboration

- Work of social worker is facilitated
  - Comprehensive understanding of the patient's condition upon the medico—social—functional basis of assessments and intervention.
  - Relationship building with clients is much promoted and made speedy.
  - The understanding of the medico—functional impacts provides a strong driver and expedites the positive progress of change in clients.







## Social Work in the Model of Medico-Social Service Collaboration

- From health and functional crises to effective counselling
  - Maintain "health and functional performance" as a focus of concern.
  - With the clients' being driven by the understanding of the negative impacts on own health and functions, evoke clients' motivation for positive change.
  - Work on a harm reduction approach progressively







## Post-hospital Program Conjoint Follow-up

- Progress of recovery from crisis
  - health?
  - functional performance?
- Progress of rehabilitation
  - abstinence from ketamine use?
  - reduction in ketamine use?
- Review of relapse prevention strategies
- Tracking of referrals to specialty care, social service and community-based resources







## **Project Monitoring**

- Regular joint-meeting reviews
  - Project progress
  - Project outputs
  - Project outcomes





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